

# KNX interface disconnected

<b>Error Message</b>	KNX interface disconnected
<b>Related Products</b>	Voyager 5.0 Direct(KNX)
<b>Description</b>	The falcon driver has lost the connection to the KNX bus.
<b>Causes</b>	Check prior INFO logs:  (1) Falcon status (type: 4, value: 1) – the lifetime connection is broken
<b>Resolutions</b>	(1) If the device had been connected previously, check your firewall settings for the rule named <i>NETx Falcon</i> . Make sure your network location matches the allowed locations of the rule.