

My web-visualization has rendering problems and/or lazy response times.

Problem

I have a BMS Server and a BMS Client (web based visualization). The BMS Client shows strange behavior like incomplete rendering or no response to button clicks.

Solution

1. Make sure you are connected to a low-latency network. Visualization via mobile networks is not recommended.
2. If the problems persist
 - a. Stop the BMS Server
 - b. Remove all contents of the directory `<install-dir>\web\storage\projects`.
 - c. Clear your browser's cache (refer to the vendor of your browser on how to do that).
 - d. Start the BMS Server
3. If the problems persist, make sure that no anti-virus or firewall software interferes with the communication on TCP port 80 (HTTP default).

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